

## Avaya IP Office Standard Mode Release 8 and Higher Whisper Page Setup Telquest Tech Support

Create a new Short Code for Whisper Page:

**See Page 4**

**1. Right Click here...**

**2. Click here...**

**3. Enter all this...**  
If you use a different Short Code, keep the X's

**4. You will see this when you are done...**

Code	Telephone
*21*N#	N
*29	
*30	
*31	
*32*N#	N
*33*N#	N
*34N;	N
*35*N#	N
*36	
*37*N#	N
*38*N#	N
*39	1
*40	1
*43	2
*44	2
*46	
*47	
*48	
*49	
*50	
*51	
*52	
*53*N#	N
*55	
*56XXX	N
*57*N#	N

**Short Code Configuration:**

- Code: \*56XXX
- Feature: Whisper Page
- Telephone Number: N
- Line Group ID: 0
- Locale:
- Force Account Code: ☐

We are now working in the USER that will be Originating the Whisper Page:

User

Name	Extension
RemoteManager	
NoUser	
Extn201	201
Extn202	202
Extn203	203
Extn204	204
Extn205	205

1. Select a User that will be able to originate a Whisper Page

Extn202: 202\*

Announcements | Personal Directory

User | Voicemail | DND | ShortCodes | Source Numbers | Telephony | Forwarding | Button Programming

Button ...	Label	Action	Action Data
1		Appearance	a=
2		Appearance	
3		Appearance	
4			
5			
6			
7			

2. Click here...

3. Double Click on a spare button...

1. Now on the bottom of the page...

6

Whisper Page

Dial

Group

User

Emulation

Advanced

Appearance

5. Mouse over...

Break Out

Dial 3K1

Dial 56K

Dial 64K

Dial Direct

Dial Direct Hotline

Dial Emergency

Dial Inclusion

Dial Paging

Dial Physical Extn

Dial Physical Extn by Number

Dial Speech

Dial V110

Dial V120

Dial Video

Display Msg

Speed Dial

2. Name the button

3. Click here...

6. Click here...

7. Add this... and Save...

4. Mouse over...

Suspend

Voicemail

Action Data

\*56

We are still working in the USER that will be Originating the Whisper Page:

**User**

Name	Extension
NoUser	
Remote...	
Extn201	201
<b>Extn202</b>	<b>202</b>
Extn203	203
Extn204	204
Extn205	205
Extn206	206
Extn207	207
208	208
Extn209	209
Extn210	210
Extn211	211
Extn212	212
Extn213	213
Extn214	214

**Extn202: 202**

Phone Manager Options | Hunt Group Membership | Announcements | Personal Directory

User | Voicemail | DND | ShortCodes | Source Numbers | Telephony | Forwarding | Dial In | Voice Recording | Button Programming

Call Settings | Supervisor Settings | Multi-line Options | Call Log

Login Code:

Login Idle Period (secs):

Monitor Group:

Coverage Group:

Status on No-Answer:

Reset Longest Idle Time: ☒ All Calls ☐ External Incoming

Force Login: ☐

Force Account Code: ☐

Outgoing Call Bar: ☒

Inhibit Off-Switch Forward/Transfer: ☐

Can Intrude: ☒

Cannot be Intruded: ☐

Cannot be Traced: ☐

CCR Agent: ☐

Automatic After Call Work: ☐

Now, do this in each User that you want to be able to Receive a Whisper Page:

Button Programming | Mobility | Phone Manager Options | Hunt Group Membership | Announcements

Personal Directory | DND | ShortCodes | Source Numbers | Telephony | Forwarding | Dial In | Voice Recording

Call Settings | Supervisor Settings | Multi-line Options | Call Log

Login Code:

Login Idle Period (secs):

Monitor Group:

Coverage Group:

Status on No-Answer:

Reset Longest Idle Time: ☒ All Calls ☐ External Incoming

Force Login: ☐

Force Account Code: ☐

Outgoing Call Bar: ☒

Inhibit Off-Switch Forward/Transfer: ☐

Can Intrude: ☐

Cannot be Intruded: ☐

Cannot be Traced: ☐

CCR Agent: ☐

Automatic After Call Work: ☐

After Call Work Time (secs):

## **Operation:**

**If you are using a “Whisper Page” button on your phone---**

**Press the “Whisper Page” button BEFORE raising your handset.**

**Now dial the extension number that you want to make the “Whisper Page” to.**

**There is no Alert Tone heard by anyone.**

**You can now raise your handset or use your speakerphone to make a One Way Page.**

---

**If you are dialing the “Whisper Page” Short Code (\*56 and Extension Number)**

**Raise your handset or press your Speakerphone button.**

**Press one of the Intercom Buttons. (a= b= c=)**

**Now dial the extension number that you want to make the “Whisper Page” to.**

**There is no Alert Tone heard by anyone.**

**You can now raise your handset or use your speakerphone to make a One Way Page.**

---

**Remember:**

**“Whisper Page” is a ONE WAY PAGE to the extension you are calling.**

**They cannot speak back to you.**

---

**Review:**

**The number of X's in the Short Code is equal to the number of digits in the systems extensions.**

**Example:**

**\*56XX is used for 2 digit extensions like 20. 33, 43 etc.**

**\*56XXX is used for 3 digit extensions like 201. 333, 434 etc.**

**\*56XXXX is used for 4 digit extensions like 2201.2 333, 2434 etc.**